



Frequently Asked Questions

Upgrading to Windows 11

Introduction

Windows 11 is available for upgrade for the Windows 10 machines.

Our recommendations

As of 9/14/23 - We are continuing to test our BSI products in Windows 11, and we can tentatively recommend Windows 11 for operation of Simian and WaveCart long-term. However, we have seen the following issues:

- The installers for all BSI products need to be run as an administrator* or there will be permission problems in Windows 11 with the programs.
- It is best to run the software on a local admin account rather than a Microsoft user account.

Please be patient as we continue our testing.

*In order to run the installer as an administrator, you need to right-click on the installer file and choose "Run as administrator" when you launch the file.

