



Broadcast  
Software  
International



# Frequently Asked Questions

## Event Builder Doesn't Open

---

### Introduction

When clicking on the Event Builder menu option, or the Event Builder button on the main user interface of Simian, nothing happens (Event Builder doesn't appear). The fix to this issue depends on what version of Simian you are using and/or the cause of the issue. The following instructions will walk you through a keyboard shortcut (for Simian 2.3.4), and the steps to reset the saved startup location of Event Builder by modifying the Windows Registry.

**NOTE:** Be very careful modifying the Windows Registry. Making a mistake can cause unanticipated problems with your computer, including corrupting applications, deleting data, or not being able to start Windows. If you are not comfortable modifying the Windows Registry, the following instructions should be referred to a qualified computer technician or IT staff. BSI can not be responsible for any problems encountered while following the below instructions.

## Re-center the Event Builder Window with a Keyboard Shortcut - Simian 2.3.4

Simian 2.3.4 allows you to hold down the SHIFT key while clicking on the Event Builder button on the main user interface of Simian, as shown in Figure 1.



Figure 1: While holding down the SHIFT key on your keyboard, click on the Event Builder button to re-center the Event Builder window.

If the above process solves your issue with opening Event Builder, you are done! If, on the other hand, the above procedure does not work, proceed to the following sections to manually reset the registry settings that store the window position of Event Builder.

## Open the Windows Registry Editor - Windows 10

Exit Simian, then right-click on the **Start** menu and choose **Run** from the pop-up menu, as shown below in Figure 2. If you are using a version of Windows older than Windows 10, see the section below.

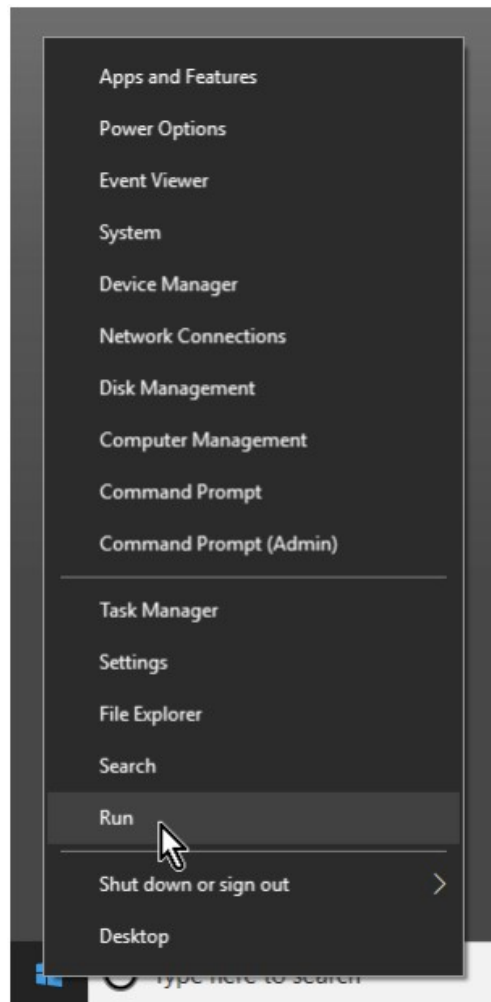


Figure 2: The Windows 10 Start Menu's right-click pop-up menu.

On the Run window that appears, type "**regedit**" in to the **Open** text field and click on the **Run** button, as shown in Figure 3.

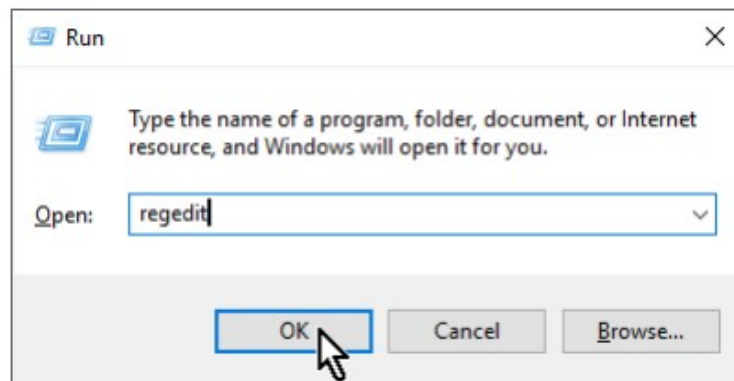


Figure 3: The Windows Run window.

The Registry Editor should appear. Proceed to the **Modify the Event Builder Startup Position Values** section below.

## Open the Registry Editor - Windows 7/XP

To open the Registry Editor on versions of Windows older than Windows 10, hold the **Windows Logo** button on your keyboard while pressing the "R" key at the same time. A window similar to the one shown in Figure 3 above will appear. type "**regedit**" into the **Open** text field and click on the **OK** button.

The Registry Editor should appear. Proceed to the **Modify the Event Builder Startup Position Values** section below.

## Modify the Event Builder Startup Position Values

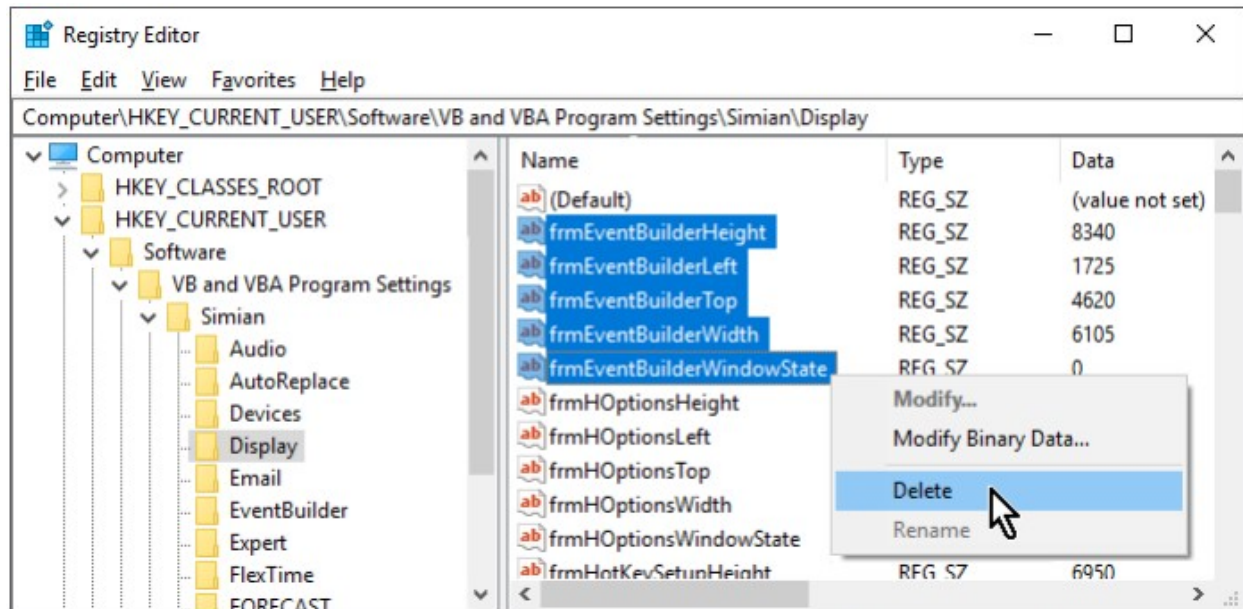


Figure 4: The Registry Editor is shown, ready to delete the Event Builder startup position values.

Once in the Registry Editor, browse to **HKEY\_CURRENT\_USER > Software > VB and VBA Program Settings > Simian > Display** (or, if you don't see that path, look in **HKEY\_CURRENT\_USER > Software > Wow6432Node > VB and VBA Program Settings > Simian > Display**) on the left-side folder tree, as shown in Figure 4 above (you will likely see many more folders in the folder tree view in your Registry Editor app, the image shown in Figure 4 has been condensed for visual clarity). Highlight the entries for **frmEventBuilderHeight**, **frmEventBuilderLeft**, **frmEventBuilderTop**, **frmEventBuilderWidth**, and **frmEventBuilderWindowState** (to select multiple items, hold down the CTRL key on your keyboard and click on each item, then let go of the CTRL key). With all the items highlighted, right click on one of the highlighted items and click on the **Delete** option (as shown in Figure 4). Click **Yes** on the "**Confirm Value Delete**" warning message

You can now close the Registry Editor and re-open Simian. The next time you try to open the Event Builder, it should open in the center of your monitor.