# Frequently Asked Questions

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**What do I need to do in order to upgrade upgrade to Windows 10?**

If you are running Simian than v2.3.x then you can upgrade to Windows 10 with no issues, as any version v2.3.x or later is fully Windows 10 compatible.

Any versions older than v2.3.x (EG: v2.2.1) will need to be upgraded in order to have Windows 10 compatibility.

You can check Simian's version number by going to Help>About Simian in the Simian UI.

If you want, or need to purchase a product upgrade, please contact our Sales Department regarding any software upgrade related issues.

Technical support does not have access to, or are able to deal with any sales/licensing/support contract renewal or purchasing, hardware/software upgrade or replacement related processes.

You can reach the Sales Department at the following number: Toll Free USA: 888-274-8721 (888-BSI-USA-1)

**Help Topics:**

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**Please Wait!**

Please wait... it will take a second!